

2010 2011 GRADUATE STUDENT SURVEY



AY 2010/2011

Troy University Office of Institutional
Research, Planning, and Effectiveness

2010 2011 Graduate Student Survey Report

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Troy University 2010-11 Graduate Student Survey Report

Executive Summary

The purpose of this survey is to identify graduate student satisfaction with their experiences at Troy University, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its graduate degree programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals.

As an effort of institutional effectiveness, the Troy University Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the *Troy University Graduate Student Survey* on all campuses of the University from March 10, 2011 to May 26, 2011. During this time frame three invitations to participate emails were sent.

The questionnaire for the survey contained 43 questions and was adapted from the Senior Survey. The first 26 questions ask for information regarding students' demographics, academics, employment, and financial aid. Questions 27 – 42 of the survey, with a high reliability, focus on measuring students' perceptions about and satisfaction with their Troy experiences. The final question was an open-ended question allowing for additional comments.

For data analysis, descriptive methods were used for the overall University as well as for each individual campus, site, college, and degree. Questions 27 to 42 were tabulated and items were presented in a cross tabulation by campus so that comparison, if necessary, could be made between campuses or between campus and the overall University. In the end, frequency tables for all survey questions were provided as appendices for the overall responses as well as for each of the campuses and colleges.

Major Findings

The *Troy University Graduate Student Survey 2010 – 11* was administered from March 10, 2011 to May 26, 2011. During this time, students who were classified as graduate students in Datatel were emailed the link to the survey. By

While attending Troy University, 57% of the students had taken online courses. About

Table 1. Ratings on areas related to Intellectual DevelopmentAY 10-11

| Graduate Student Survey Data AY 2010 - 2011 | AY 10-11 | | AY 09-10 | |
|--|----------------|------|----------------|------|
| | Excellent/Good | Mean | Excellent/Good | Mean |
| Critical thinking skills | 90% | 4.31 | 89% | 4.27 |
| Problem solving skills | 88% | 4.26 | 85% | 4.21 |
| Reading Skills | 88% | 4.29 | 86% | 4.25 |
| Research skills | 86% | 4.23 | 84% | 4.19 |
| Writing skills | 85% | 4.19 | 84% | 4.16 |
| Understanding different philosophy/culture | 80% | 4.07 | 78% | 4.04 |
| Speaking/presentation skills | 78% | 4.04 | 78% | 4.01 |
| Computer technologies | 76% | 4.00 | 76% | 3.97 |
| Scientific principles & methods | 70% | 3.85 | 69% | 3.82 |
| Appreciation of the arts | 62% | 3.69 | 60% | 3.66 |
| Mathematical skills | 58% | 3.63 | 58% | 3.59 |

Table 2. Ratings on areas related to Leadership Development AY10-11

| Graduate Student Survey Data AY 2010 - 2011 | AY 10 - 11 | | AY 09 - 10 | |
|--|----------------|------|----------------|------|
| | Excellent/Good | Mean | Excellent/Good | Mean |
| Planning and carrying out projects | 89% | 4.32 | 86% | 4.29 |

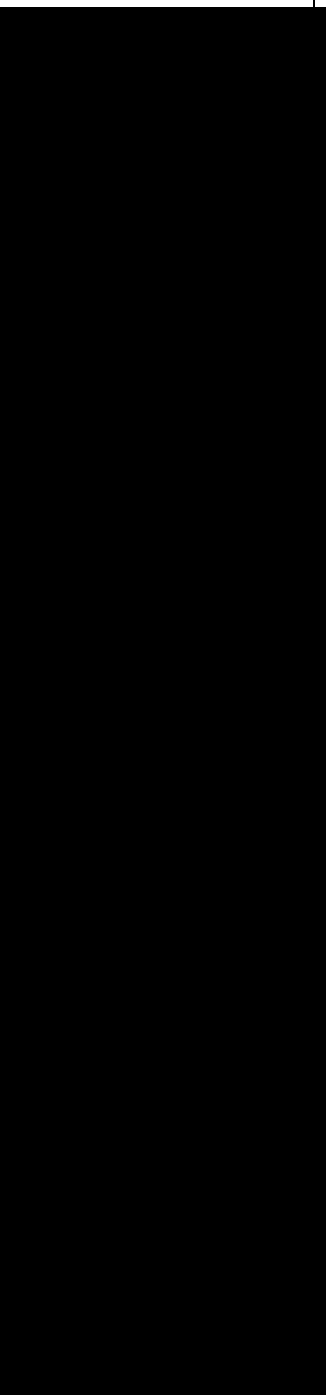


Table 3. Ratings on areas of Instruction for AY 10-11:

Table 4. Average ratings on Instruction by campus AY 10-11:

| Graduate Student Survey Data AY 2010 - 2011 | Dothan | Montgomery | Phenix City | Troy | eTROY | Global Campus |
|---|--------|------------|----------------|------|-------|------------------|
| | Mean | Mean | Mean | Mean | Mean | Mean |
| Overall quality of your academic program | 4.01 | 4.11 | 4.12 | 3.85 | 4.15 | 4.23 |
| Academic advising | 3.73 | 3.89 | 3.90 | 3.51 | 3.57 | 3.87 |
| Faculty accessibility | 3.84 | 3.91 | 3.86 | 3.81 | 3.88 | 4.05 |
| Instruction in major courses | 4.12 | 4.05 | 4.01 | 3.92 | 4.04 | 4.15 |
| Instruction in general education courses | 4.12 | 4.03 | 4.02 | 3.75 | 4.01 | 4.12 |
| Faculty's use of technologies to enhance teaching | 3.90 | 4.07 | 4.03 | 3.90 | 3.93 | 3.97 |
| Course availability in your major | 3.33 | 3.67 | 3.99 | 3.41 | 4.13 | 3.78 |
| Communication between faculty and students | 3.93 | 3.98 | 3.86 | 3.78 | 4.02 | 4.08 |
| Registration procedures | 3.84 | 4.04 | 3.94 | 3.57 | 4.00 | 4.19 |
| IMPACT/New Student Orientation Program | 3.30 | 3.83 | 3.56 | 3.48 | 3.58 | 3.81 |

However, further examination by campus showed that ratings of students from different campuses varied (Table 6). Please be aware that only students who have used the services gave their ratings. The Natural Science Center, and Writing Center were rated by mostly Troy Campus students and only international students rated the Center for International Programs.

Table 6. Average ratings on Academic Support Services by campus for AY 10 - 11:

| Graduate Student Survey Data AY 2010 - 2011 | Dothan | Montgomery | Phenix City | Troy | eTROY | Global Campus |
|---|--------|------------|----------------|------|-------|------------------|
| | Mean | Mean | Mean | Mean | Mean | Mean |
| Library | 3.99 | 4.02 | 3.68 | 3.64 | 3.95 | 3.97 |
| Computer labs | 3.94 | 4.03 | 4.05 | 3.40 | 3.85 | 3.57 |
| Laboratory/instructional equipment | 3.83 | 3.91 | 3.68 | 3.41 | 3.91 | 3.64 |
| Testing Center | 3.82 | 3.85 | 3.69 | 3.32 | 3.56 | 3.49 |
| Writing Center | 3.89 | 4.02 | 3.70 | 3.21 | 3.81 | 3.62 |
| Natural Science Center | 4.28 | 4.02 | 3.61 | 3.36 | 3.84 | 3.71 |
| Center for International Programs | 3.96 | 4.00 | 3.71 | | | |

Table 7. Ratings on areas related to Administration for AY 10 – 11:

| Graduate Student Survey Data AY 2010 - 2011 | AY 10 - 11 | | AY 09 -10 | |
|--|------------------------------|------|------------------------------|------|
| | Satisfied/ Very Satisfied | Mean | Satisfied/ Very Satisfied | Mean |
| Trojan WebExpress | 85% | 4.17 | 83% | 4.14 |
| Admissions Office | 78% | 4.02 | 75% | 3.95 |
| Registrar/Records Office | 77% | 4.00 | 75% | 3.92 |
| Business Office | 76% | 3.97 | 72% | 3.91 |
| Information Technology Services | 74% | 3.93 | 75% | 3.96 |
| Financial Aid Services | 73% | 3.87 | 71% | 3.83 |
| Veteran Services | 69% | 3.93 | 63% | 3.84 |
| Overall Average Ratings | | 3.98 | | 3.93 |

2010-11 Graduate Student Survey Report

| | | | | | | | |
|------------------|-------------------|---|----|----|----|----|----|
| Veteran Services | Very Dissatisfied | 0 | 3 | 1 | 1 | 11 | 5 |
| | Dissatisfied | 0 | 1 | 0 | 1 | 3 | 8 |
| | Neutral | 5 | 10 | 18 | 24 | 30 | 33 |

Table 9. Ratings in Student Services for AY 10 – 11

| | AY 10 - 11 | AY 09 -10 |
|--|------------|-----------|
|--|------------|-----------|

2010-11 Graduate Student Survey Report

| | | | | | | | |
|-----------------------------|-------------------|----|------|------|------|------|----|
| Student Support Services | Very Dissatisfied | 5 | 2 | 2 | 2 | 12 | 11 |
| | Dissatisfied | 0 | 1 | 3 | 5 | 8 | 10 |
| | Neutral | 8 | 13 | 21 | 30 | 45 | 39 |
| | Satisfied | 22 | 44 | 20 | 38 | 75 | 66 |
| | Very Satisfied | 8 | 26 | 15 | 25 | 58 | 60 |
| | Subtotal | | 3.65 | 4.06 | 3.70 | 3.79 | |

2010-11 Graduate Student Survey Report

| | | | | | | | | | | | | | |
|---|-------------------|----|------|----|------|----|------|----|------|----|------|-----|------|
| | Very Satisfied | 27 | | 25 | | 40 | | 23 | | 31 | | 103 | |
| | Subtotal | | 3.90 | | 3.27 | | 3.81 | | 2.84 | | 3.57 | | 4.08 |
| University Media (website, newsletters, radio, TV, etc.) | Very Dissatisfied | 5 | | 3 | | 3 | | 8 | | 10 | | 12 | |
| | Dissatisfied | 3 | | 4 | | 1 | | 10 | | 11 | | 7 | |
| | Neutral | 9 | | 22 | | 22 | | 27 | | 56 | | 49 | |
| | Satisfied | 40 | | 76 | | 47 | | 72 | | 99 | | 118 | |
| | Very Satisfied | 30 | | 38 | | 37 | | 33 | | 81 | | 91 | |
| | Subtotal | | 4.00 | | 3.99 | | 4.04 | | 3.75 | | 3.89 | | 3.97 |

x Student perceptions about Troy University (Report 4 – Q30)

In this section, ten statements regarding the University in a broad sense were provided for the students to rate their agreement on a scale with 1 being Strongly Disagree and 5 being Strongly Agree. As indicated in Table 11 (derived from Report 4), over 84% of the students “Agree” or “Strongly Agree” with the first 3 statements, indicating strong satisfaction with the academic programs and confirming the findings

| | | | | |
|---|-----|-------------|-----|-------------|
| Troy University is responsive to the needs of its students. | 67% | 3.74 | 66% | 3.72 |
| Troy University faculty were helpful with my career plan. | 58% | 3.57 | 57% | 3.57 |
| Overall Average Ratings | | 3.91 | | 3.91 |

The lowest ratings in this section were “The University faculty were helpful with my career plan” (58% Agree/Strongly Agree; M=3.57) and “Troy University is responsive to the needs of its students” (67% Agree/Strongly Agree; M=3.74). Course offerings and student intellectual caliber were rated low as well.

The following table (Table 12) shows a breakdown by campus for Student Perceptions

Table 12. Mean ratings on Student Perceptions by campus for AY 10 – 11:

| Graduate Student Survey Data AY 2010 - 2011 | Dothan | Montgomery | Phenix City | Troy | eTROY | Global Campus |
|--|--------|------------|-------------|------|-------|---------------|
| | Mean | Mean | Mean | Mean | Mean | Mean |

x Overall ratings of Troy University (Report 5 – Q38)

Students were asked to rate their Troy preparation for employment and further education as well as to give an overall rating of their college experiences at Troy University. About three fourths of the students gave a positive rating to their overall college experiences at Troy University, with an mean rating of 3.98 on a scale of 1 to 5, while 67% and 72% of the respondents gave a rating of either “Excellent” or “Good” to their Troy preparation for employment and for further education, with a mean = 3.78 and 3.90 respectively.

Table 13. Overall ratings on Troy University: 10/11

| Graduate Student Survey Data AY 2010 - 2011 | AY 10-11 | | AY 09-10 | |
|--|--------------------|------|--------------------|------|
| | Excellent/ Good | Mean | Excellent/ Good | Mean |
| What is your overall rating of your college experiences at Troy University? | 75% | 3.98 | 76% | 4.03 |
| How would you rate Troy University’s preparation of you for further education? | 72% | 3.9 | 74% | 3.97 |
| How would you rate Troy University’s preparation of you for employment? | 67% | 3.78 | 66% | 3.80 |
| Overall Average Ratings | 3.89 | | 3.93 | |

Table 14. Recommendation of Troy University: 10/11

| Graduate Student Survey Data AY 2010 - 2011 | AY 10 - 11 | | AY 09 - 10 | |
|--|-------------------|-----------------|-------------------|-----------------|
| | Definitely yes | Probably yes | Definitely yes | Probably yes |

Table 18

| Graduate Student Survey Data AY 2010 - 2011 | | From which college will you be graduating? | | | | | | | |
|--|-----------------------|--|-------|-----------------------------|-------|-----------|-------|-------------------------|-------|
| | | Arts & Sciences | | Sorrell College of Business | | Education | | Health & Human Services | |
| | | N | % | N | % | N | % | N | % |
| My involvement in reading as part of my graduate school experience has enhanced my ability to understand connections between the various materials I read. | Not at all | 5 | 1.2% | 9 | 2.0% | 5 | 1.2% | 2 | 1.0% |
| | In a very limited way | 9 | 2.1% | 24 | 5.4% | 9 | 2.2% | 17 | 8.8% |
| | Somewhat | 82 | 19.2% | 123 | 27.5% | 106 | 26.2% | 49 | 25.4% |
| | In a noticeable way | 175 | 41.1% | 170 | 38.0% | 153 | 37.9% | 75 | 38.9% |
| | Greatly | 155 | 36.4% | 121 | 27.1% | 131 | 32.4% | 50 | 25.9% |
| | Total | 426 | 100% | 447 | 100% | 404 | 100% | 193 | 100% |

My involvement in reading as a part of

Table 19

| Graduate Student Survey Data AY 2010 - 2011 | No | | Yes | |
|---|------|-------|------|-------|
| | N | % | N | % |
| Books assigned for class | 88 | 5.8% | 1432 | 94.2% |
| Books I read outside of class for pleasure | 373 | 24.5% | 1147 | 75.5% |
| Online websites or webzines | 416 | 27.4% | 1104 | 72.6% |
| Newspapers | 443 | 29.1% | 1077 | 70.9% |
| News magazines | 700 | 46.1% | 820 | 53.9% |
| Religious literature/books | 758 | 49.9% | 762 | 50.1% |
| Cereal boxes, instructional pamphlets and other product packaging | 774 | 50.9% | 746 | 49.1% |
| School papers or other newsletters | 840 | 55.3% | 680 | 44.7% |
| Fashion/Beauty magazines | 844 | 55.5% | 676 | 44.5% |
| Self-help literature | 927 | 61.0% | 593 | 39.0% |
| Music/Computers/Entertainment magazines | 1103 | 72.6% | 417 | 27.4% |
| Computer manuals or other electronic equipment manuals | 1122 | 73.8% | 398 | 26.2% |
| Sports magazines | 1199 | 78.9% | 321 | 21.1% |
| Puzzles/Games/Humor magazines | 1230 | 80.9% | 290 | 19.1% |
| Comic books or graphic novels | 1372 | 90.3% | 148 | 9.7% |
| Magazines about video games | 1415 | 93.1% | 105 | 6.9% |
| None of the above | 1514 | 99.6% | 6 | .4% |

Most graduate students (51%) indicated that they do not have much time to read for pleasure, but they like to read when they get a chance. The most commonly cited reason (37%) for reading was to learn things on their own. Most students (80%) considered their reading level to be “advanced” or “above average.” Not including school assignments about one-third (31%) of students reported reading less than one book per month and about one-third (30%) of students reported discussing books with others only a few times per year. Additional data regarding readings habits is included in the appendix of this report.

Implications

1. Overall, Troy University's graduate students were satisfied with their graduate school experience at TROY. In particular, the students were satisfied with their educational experiences at the University

Troy University 2010-2011 Graduate Student Survey Report
Report 2 (Q28): Student ratings on education and academic support services

Graduate Student Survey Data
AY 2010 - 2011

Troy University 2010-2011 Graduate Student Survey Report
Report 3 (Q29): Student satisfaction with the offices and services of Troy University

| Graduate Student Survey Data AY 2010 - 2011 | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Subtotal |
|--|----------------------|--------------|---------|-----------|----------------|----------|
|--|----------------------|--------------|---------|-----------|----------------|----------|

Troy University 2010-2011 Graduate Student Survey Report

Troy University 2010-2011 Graduate Student Survey Report
Report 5 (Q38): Overall ratings on Troy University

| | | | | | | | | | | | | | |
|--------------------------|-----------|----|------|----|-------|----|-------|----|-------|-----|-------|-----|-------|
| Appreciation of the Arts | Poor | 2 | 3.8% | 4 | 7.5% | 2 | 3.8% | 7 | 13.2% | 22 | 41.5% | 16 | 30.2% |
| | Fair | 7 | 6.9% | 9 | 8.9% | 6 | 5.9% | 12 | 11.9% | 37 | 36.6% | 30 | 29.7% |
| | Average | 32 | 7.9% | 51 | 12.6% | 34 | 8.4% | 53 | 13.1% | 134 | 33.0% | 102 | 25.1% |
| | Good | 41 | 7.1% | 68 | 11.7% | 72 | 12.4% | 63 | 10.8% | 171 | 29.4% | 166 | 28.6% |
| | Excellent | 23 | 7.2% | 34 | 10.7% | 33 | 10.4% | 41 | 12.9% | 97 | 30.5% | 90 | 28.3% |

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| | | | | | | | | | | | | | |
|--------------------|-----------|----|------|----|-------|----|-------|----|-------|-----|-------|-----|-------|
| | Good | 55 | 8.5% | 78 | 12.1% | 69 | 10.7% | 82 | 12.7% | 194 | 30.1% | 166 | 25.8% |
| | Excellent | 41 | 6.1% | 74 | 11.1% | 65 | 9.7% | 70 | 10.5% | 223 | 33.3% | 196 | 29.3% |
| Citizenship Skills | Poor | 3 | 7.0% | 2 | 4.7% | 2 | 4.7% | 6 | 14.0% | 21 | 48.8% | 9 | 20.9% |
| | Fair | 3 | 7.9% | 2 | 5.3% | 1 | 2.6% | 8 | 21.1% | 11 | 28.9% | 13 | 34.2% |
| | Average | 20 | 8.2% | 16 | 6.5% | 24 | 9.8% | 37 | 15.1% | 76 | 31.0% | 72 | 29.4% |
| | Good | 45 | 7.5% | 84 | 14.0% | 65 | 10.8% | 68 | 11.3% | 183 | 30.4% | 156 | 26.0% |
| | Excellent | 34 | 6.4% | 61 | 11.6% | 52 | 9.8% | 55 | 10.4% | 169 | 32.0% | 157 | 29.7% |

Excellent

2010-11 Graduate Student Survey Report

| | | | | | | | | | | | | | | | | | |
|-----------|-----|--------|--|----|-------|--|----|-------|--|----|-------|--|-----|-------|--|-----|-------|
| Excellent | 33 | 30.8% | | 62 | 37.1% | | 59 | 40.4% | | 70 | 39.8% | | 226 | 47.9% | | 175 | 42.6% |
| Total | 107 | 100.0% | | | | | | | | | | | | | | | |

Report 7: Question 28: Please rate the following areas related to the education and academic support services at Troy University: (Select "N/A" for any item that does not apply to you.)

CROSS TABULATION BY CAMPUS (Row % for each item)

| | | | | | | | | | | | | | |
|---|-----------|----|------|----|-------|----|-------|----|-------|-----|-------|-----|-------|
| | Excellent | 41 | 7.7% | 56 | 10.6% | 46 | 8.7% | 49 | 9.2% | 166 | 31.3% | 172 | 32.5% |
| Instruction in general education courses | Poor | 2 | 9.1% | 2 | 9.1% | 1 | 4.5% | 6 | 27.3% | 6 | 27.3% | 5 | 22.7% |
| | Fair | 4 | 8.2% | 6 | 12.2% | 7 | 14.3% | 5 | 10.2% | 16 | 32.7% | 11 | 22.4% |
| | Average | 8 | 4.2% | | | | | | | | | | |

|

| | | | | | | | | | | | | | |
|---------|----|-------|----|-------|----|-------|----|-------|-----|-------|-----|-------|--|
| Average | 21 | 10.2% | 24 | 11.7% | 19 | 9.3% | 33 | 16.1% | 67 | 32.7% | 41 | 20.0% | |
| Good | 44 | 7.8% | 69 | 12.3% | 57 | 10.1% | 64 | 11.4% | 174 | 30.9% | 155 | 27.5% | |

2010-11 Graduate Student Survey Report

| | | | | | | | | | | | | | |
|-----------------------------------|-----------|----|-------|----|-------|----|-------|----|-------|----|-------|----|-------|
| Natural Science Center | Poor | 0 | .0% | 0 | .0% | 2 | 11.8% | 7 | 41.2% | 3 | 17.6% | 5 | 29.4% |
| | Fair | 0 | .0% | 2 | 10.0% | 1 | 5.0% | 10 | 50.0% | 2 | 10.0% | 5 | 25.0% |
| | Average | 4 | 4.4% | 8 | 8.8% | 13 | 14.3% | 21 | 23.1% | 23 | 25.3% | 22 | 24.2% |
| | Good | 13 | 9.4% | 29 | 21.0% | 13 | 9.4% | 26 | 18.8% | 30 | 21.7% | 27 | 19.6% |
| | Excellent | 12 | 13.2% | 13 | 14.3% | 7 | 7.7% | 13 | 14.3% | 23 | 25.3% | 23 | 25.3% |
| Center for International Programs | Poor | 1 | 6.7% | 0 | .0% | 1 | 6.7% | 9 | 60.0% | 1 | 6.7% | 3 | 20.0% |
| | Fair | 1 | 4.8% | 2 | 9.5% | 1 | 4.8% | 7 | 33.3% | 6 | 28.6% | 4 | 19.0% |
| | Average | 4 | 4.7% | 7 | 8.1% | 12 | 14.0% | 20 | 23.3% | 22 | 25.6% | 21 | 24.4% |
| | Good | 12 | 8.0% | 29 | 19.3% | 13 | 8.7% | 29 | 19.3% | 33 | 22.0% | 34 | 22.7% |
| | Excellent | 8 | 9.4% | 11 | 12.9% | 7 | 8.2% | 17 | 20.0% | 21 | 24.7% | 21 | 24.7% |

| | | | | | |
|---------|----|-------|----|-------|----|
| Average | 16 | 15.0% | 34 | 20.7% | 17 |
|---------|----|-------|----|-------|----|

Average 6

Report 8: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following of offices and services of Troy University: (Select “Not Applicable” if the item does not apply to you.)
 CROSS TABULATION BY CAMPUS (Row % for each item)

| | | From which Troy University campus will you graduate? | | | | | | | | | | | |
|-------------------|-------------------|--|---|------------|---|-------------|---|------|---|-------|---|---------------|---|
| | | Dothan | | Montgomery | | Phenix City | | Troy | | eTROY | | Global Campus | |
| | | N | % | N | % | N | % | N | % | N | % | N | % |
| Admissions Office | Very Dissatisfied | | | | | | | | | | | | |

Satisfied 14 8.1% 37 21.4% 8 4.6% 32 18.5% 49 28.3% 33 19.1%

| | | | | | | | | | | | | | |
|------------------|-------------------|----|-------|----|-------|----|-------|----|-------|----|-------|-----|-------|
| University Media | Very Dissatisfied | 5 | 12.2% | 3 | 7.3% | 3 | 7.3% | 8 | 19.5% | 10 | 24.4% | 12 | 29.3% |
| | Dissatisfied | 3 | 8.3% | 4 | 11.1% | 1 | 2.8% | 10 | 27.8% | 11 | 30.6% | 7 | 19.4% |
| | Neutral | 9 | 4.9% | 22 | 11.9% | 22 | 11.9% | 27 | 14.6% | 56 | 30.3% | 49 | 26.5% |
| | Satisfied | 40 | 8.8% | 76 | 16.8% | 47 | 10.4% | 72 | 15.9% | 99 | 21.9% | 118 | 26.1% |
| | Very Satisfied | 30 | 9.7% | 38 | 12.3% | 37 | 11.9% | 33 | 10.6% | 81 | 26.1% | 91 | 29.4% |

29) On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following offices and services at Troy University:

CROSS TABULATION BY CAMPUS (Column % for each item)

| | |
|---|--|
| Graduate Student Survey Data AY 2010 - 2011 | From which Troy University campus will you graduate? |
|---|--|

Satisfied

2010-11 Graduate Student Survey Report

| | | | | | | | | | | | | | | | | | | |
|----------------|----|--------|------|----|--------|------|----|-------|------|----|-------|------|----|-------|----|----|-------|--|
| Satisfied | 15 | 53.6% | | 31 | 56.4% | | 13 | 31.7% | | 27 | 37.5% | | 46 | 9% | | 43 | 35.0% | |
| Very Satisfied | 4 | 14.3% | | 13 | 23.6% | | 8 | 19.5% | | 14 | 19.4% | | 31 | 25.6% | | 37 | 30.1% | |
| Total | 28 | 100.0% | 3.61 | 55 | 100.0% | 3.98 | 41 | | 3.66 | 72 | | 3.71 | 77 | | 80 | | | |

| | | | | | | | | | | | | |
|----------------|----|------|----|-------|----|-------|----|-------|-----|-------|-----|-------|
| Agree | 44 | 7.2% | 80 | 13.1% | 62 | 10.1% | 70 | 11.4% | 197 | 32.2% | 159 | 26.0% |
| Strongly Agree | 21 | 4.8% | 46 | 10.5% | 43 | 9.8% | 34 | 7.7% | 137 | 31.2% | 158 | 36.0% |

30) On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas:

CROSS TABULATION BY CAMPUS (Column % for each item)

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| | | | | | | | | | | | | | | | | | | | |
|--|-------------------|----|-------|--|----|-------|--|----|------|--|----|-------|--|----|------|--|----|------|--|
| Courses were offered frequently enough for timely completion of my degree program. | Strongly Disagree | 14 | 13.1% | | 11 | 6.6% | | 9 | 6.2% | | 17 | 9.8% | | 22 | 4.6% | | 29 | 7.1% | |
| | Disagree | 24 | 22.4% | | 19 | 11.4% | | 13 | 9.0% | | 26 | 15.0% | | 21 | 4.4% | | | | |

| | | | | | | | | | | | | | | | | | | | |
|--|----------|-----|--------|------|-----|--------|------|-----|--------|------|-----|--------|------|-----|--------|------|-----|--------|------|
| Troy University is responsive to the needs of its students | Total | 106 | 100.0% | 3.63 | 168 | 100.0% | 3.76 | 145 | 100.0% | 3.61 | 173 | 100.0% | 3.47 | 475 | 100.0% | 3.42 | 412 | 100.0% | 3.67 |
| | Strongly | | | | | | | | | | | | | | | | | | |

38) Please provide your overall ratings of Troy University:
CROSS TABULATION BY CAMPUS (Column % for each item)

| Graduate Student Survey Data AY 2010 - 2011 | From which Troy University campus will you graduate? | | |
|---|--|------------|-------------|
| | Dothan | Montgomery | Phenix City |

Report 11: Questions 39- 41: Recomme

Questions 39- 41: Recommendation of Troy University
 CROSS TABULATION BY CAMPUS (Column % for each item)

| Graduate Student Survey Data AY 2010 - 2011 | From which Troy University campus will you graduate? | | | | | | |
|--|--|---|------------|-------------|------|-------|---------------|
| | Dothan | | Montgomery | Phenix City | Troy | eTROY | Global Campus |
| | N | % | N | | | | |

Report 12: Question 27: In regard to your education at Troy University, please rate your development in the following areas:

CROSS TABULATION BY COLLEGE (Row % for each item)

| Graduate Student Survey Data AY 2010 - 2011 | | From which college will you be graduating? | | | | | | | |
|--|-----------|--|-------|-----------------------------|-------|-----------|-------|-------------------------|-------|
| | | Arts & Sciences | | Sorrell College of Business | | Education | | Health & Human Services | |
| | | N | % | N | % | N | % | N | % |
| Writing Skills | Poor | 1 | 14.3% | 2 | 28.6% | 2 | 28.6% | 2 | 28.6% |
| | Fair | 8 | 33.3% | 9 | 37.5% | 4 | 16.7% | 3 | 12.5% |
| | Average | 39 | 20.9% | 69 | 36.9% | 36 | 19.3% | 43 | 23.0% |
| | Good | 186 | 26.0% | 226 | 31.6% | 214 | 29.9% | 90 | 12.6% |
| | Excellent | 190 | 34.8% | 147 | 26.9% | 152 | 27.8% | 57 | 10.4% |
| Speaking/Presentation Skills | Poor | 9 | 32.1% | 15 | 53.6% | 1 | 3.6% | 3 | 10.7% |
| | Fair | 13 | 31.7% | 13 | 31.7% | 9 | 22.0% | 6 | 14.6% |
| | Average | 92 | 35.8% | 87 | 33.9% | 43 | 16.7% | 35 | 13.6% |
| | Good | 167 | 25.3% | 207 | 31.3% | 189 | 28.6% | 98 | 14.8% |
| | Excellent | 138 | 28.7% | 128 | 26.6% | 163 | 33.9% | 52 | 10.8% |
| Reading Skills | Poor | 2 | 25.0% | 4 | 50.0% | 0 | .0% | 2 | 25.0% |
| | Fair | 3 | 16.7% | 6 | 33.3% | 2 | 11.1% | 7 | 38.9% |
| | Average | 33 | 22.0% | 52 | 34.7% | 37 | 24.7% | 28 | 18.7% |
| | Good | 190 | 29.3% | 199 | 30.7% | 174 | 26.8% | 86 | 13.3% |
| | Excellent | 193 | 30.0% | 188 | 29.2% | 191 | 29.7% | 71 | 11.0% |
| Critical Thinking Skills | Poor | 2 | 40.0% | 1 | 20.0% | 1 | 20.0% | 1 | 20.0% |
| | Fair | 1 | 5.9% | 9 | 52.9% | 3 | 17.6% | 4 | 23.5% |
| | Average | 29 | 23.6% | 42 | 34.1% | 28 | 22.8% | 24 | 19.5% |
| | Good | 189 | 27.0% | 221 | 31.5% | 200 | 28.5% | 91 | 13.0% |
| | Excellent | 199 | 31.8% | 179 | 28.6% | 173 | 27.7% | 74 | 11.8% |

Graduate Student Survey Report

| | | |
|-------|----|-------|
| .0% | 1 | 20.0% |
| 25.0% | 4 | 20.0% |
| 21.9% | 27 | 17.9% |
| 27.3% | 93 | 13.2% |
| 29.9% | 68 | 11.6% |
| 20.0% | 4 | 10.0% |
| 26.8% | 14 | 14.4% |
| 26.6% | 72 | 15.2% |
| 25.9% | 83 | 14.2% |
| 33.9% | 19 | 7.4% |

| | | | | | | | | |
|-----------|-------|-------|-------|-------|-------|-------|----|-------|
| 9 | 52.9% | 1 | 5.9% | 2 | 11.8% | | | |
| 12 | 25.5% | 9 | 19.1% | 7 | 14.9% | | | |
| 82 | 29.2% | 68 | 24.2% | 44 | 15.7% | | | |
| 215 | 31.1% | 196 | 28.3% | 97 | 14.0% | | | |
| Excellent | 119 | 27.9% | 131 | 30.8% | 132 | 31.0% | 44 | 10.3% |

| | | | | | | | | | | | | | | | | | |
|--|-----------|--|-----|--|-------|--|-----|--|-------|--|-----|--|-------|--|----|--|-------|
| | Excellent | | 170 | | 35.1% | | 110 | | 22.7% | | 152 | | 31.4% | | 52 | | 10.7% |
|--|-----------|--|-----|--|-------|--|-----|--|-------|--|-----|--|-------|--|----|--|-------|

Excellent

Excellent

2010-11 Graduate Student Survey Report

| | | | | | | | | | |
|---|---------|-----|-------|-----|-------|-----|-------|----|-------|
| Instruction in general education courses | Poor | 2 | 9.1% | 12 | 54.5% | 6 | 27.3% | 2 | 9.1% |
| | Fair | 12 | 24.5% | 16 | 32.7% | 12 | 24.5% | 9 | 18.4% |
| | Average | 42 | 22.0% | 74 | 38.7% | 49 | 25.7% | 26 | 13.6% |
| | Good | 128 | 24.6% | 178 | 34.2% | 146 | 28.0% | 69 | 13.2% |

651.66 16.02 59.22 r

2010-11 Graduate Student Survey Report

| | | | | | | | | | |
|---------------------------------|-----------|-----|-------|-----|-------|-----|-------|----|-------|
| | Excellent | 200 | 36.4% | 132 | 24.0% | 163 | 29.7% | 54 | 9.8% |
| Library | Poor | 11 | 27.5% | 14 | 35.0% | 6 | 15.0% | 9 | 22.5% |
| | Fair | 13 | 22.0% | 19 | 32.2% | 17 | 28.8% | 10 | 16.9% |
| | Average | 58 | 24.8% | 85 | 36.3% | 58 | 24.8% | 33 | 14.1% |
| | Good | 123 | 26.6% | 138 | 29.8% | 139 | 30.0% | 63 | 13.6% |
| | Excellent | 122 | 33.4% | 85 | 23.3% | 114 | 31.2% | 44 | 12.1% |
| Computer Labs | Poor | 15 | 28.3% | 18 | 34.0% | 10 | 18.9% | 10 | 18.9% |
| | Fair | 11 | 20.8% | 17 | 32.1% | 18 | 34.0% | 7 | 13.2% |
| | Average | 41 | 20.1% | 66 | 32.4% | 58 | 28.4% | 39 | 19.1% |
| | Good | 67 | 20.1% | 101 | 30.2% | 125 | 37.4% | 41 | 12.3% |
| | Excellent | 55 | 22.4% | 62 | 25.3% | 99 | 40.4% | 29 | 11.8% |
| Library/instructional equipment | Poor | 6 | 20.7% | 13 | 44.8% | 5 | 17.2% | 5 | 17.2% |
| | Fair | 7 | 14.6% | 13 | 27.1% | 15 | 31.3% | 13 | 27.1% |
| | Average | 35 | 19.4% | 60 | 33.3% | 46 | 25.6% | 39 | 21.7% |
| | Good | 60 | 22.1% | 80 | 29.5% | 97 | 35.8% | 34 | 12.5% |
| | Excellent | 44 | 27.5% | 46 | 28.8% | 53 | 33.1% | 17 | 10.6% |
| Testing Center | Poor | 14 | 23.0% | 28 | 45.9% | 12 | 19.7% | 7 | 11.5% |
| | Fair | 12 | 21.1% | 28 | 49.1% | 9 | 15.8% | 8 | 14.0% |
| | Average | 45 | 24.5% | 67 | 36.4% | 46 | 25.0% | 26 | 14.1% |
| | Good | 65 | 24.3% | 76 | 28.5% | 86 | 32.2% | 40 | 15.0% |
| | Excellent | 54 | 32.9% | 48 | 29.3% | 41 | 25.0% | 21 | 12.8% |
| Writing Center | Poor | 15 | 36.6% | 15 | 36.6% | 5 | 12.2% | 6 | 14.6% |
| | Fair | 3 | 13.6% | 7 | 31.8% | 7 | 31.8% | 5 | 22.7% |
| | Average | 33 | 25.2% | 51 | 38.9% | 32 | 24.4% | 15 | 11.5% |
| | Good | 48 | 23.9% | 58 | 28.9% | 65 | 32.3% | 30 | 14.9% |
| | Excellent | 38 | 30.2% | 30 | 23.8% | 44 | 34.9% | 14 | 11.1% |
| Natural Science Center | Poor | 8 | 47.1% | 4 | 23.5% | 1 | 5.9% | 4 | 23.5% |
| | Fair | 3 | 15.8% | 10 | 52.6% | 2 | 10.5% | 4 | 21.1% |
| | Average | 25 | 28.1% | 31 | 34.8% | 20 | 22.5% | 13 | 14.6% |



2010-11 Graduate Student Survey Report

| | | | | | | | | | | | | |
|-----------|-----|-------|------|-----|-------|------|-----|--------|------|----|-------|------|
| Excellent | 38 | 27.7% | | 30 | 18.6% | | 44 | 28.8% | | 14 | 20.0% | |
| Total | 137 | 100% | 3.66 | 161 | 100% | 3.50 | 153 | 100% | 3.89 | 70 | 100% | 3.59 |
| Very Poor | 8 | 8.9% | | 4 | 3.7% | | 1 | 1.0% | | 4 | 7.5% | |
| Poor | 3 | 3.3% | | 10 | 9.3% | | 2 | 2.0% | | 4 | 7.5% | |
| Average | 25 | 27.8% | | 31 | 28.7% | | 20 | 19.6% | | 13 | 24.5% | |
| Good | 28 | 31.1% | | 43 | 39.8% | | 47 | 46.1% | | 20 | 37.7% | |
| Excellent | 26 | 28.9% | | 20 | 18.5% | | 32 | 31.4% | | 12 | 22.6% | |
| Total | 90 | 100% | 3.68 | 108 | 100% | 3.60 | 102 | 100% | 4.05 | 53 | 100% | 3.60 |
| Very Poor | 4 | 4.3% | | 7 | 5.7% | | 1 | 1.1% | | 3 | 6.4% | |
| Poor | 6 | 6.5% | | 9 | 7.3% | | 1 | 1.1% | | 4 | 8.5% | |
| Average | 20 | 21.7% | | 34 | 27.6% | | 18 | 20.2% | | 11 | 23.4% | |
| Good | 36 | 39.1% | | 51 | 41.5% | | 43 | 48.3% | | 19 | 40.4% | |
| Excellent | 26 | 28.3% | | 22 | 17.9% | | 26 | 29.2% | | 10 | 21.3% | |
| Total | 92 | 100% | 3.80 | 123 | 100% | 3.59 | 89 | 100.0% | 4.03 | 47 | 100% | 3.62 |

Report 14: Question 29: On a scale from 1 to 5, with 1 as “Very Dissatisfied” and 5 as “Very Satisfied,” please rate your satisfaction with the following

2010-11 Graduate Student Survey Report

| | | | | | | | | | |
|-------|-------------------|----|-------|----|-------|----|-------|----|-------|
| | Very Satisfied | 33 | 26.0% | 38 | 29.9% | 37 | 29.1% | 19 | 15.0% |
| ie es | Very Dissatisfied | 12 | 30.0% | 12 | 30.0% | 8 | 20.0% | 8 | 20.0% |
| | Dissatisfied | 7 | 19.4% | 11 | 30.6% | 13 | 36.1% | 5 | 13.9% |
| | Neutral | 44 | 25.9% | 67 | 39.4% | 40 | 23.5% | 19 | 11.2% |
| | Satisfied | 42 | 30.4% | 37 | 20.0% | 30 | 26.1% | 23 | 16.7% |

| | | | | | | | | |
|----------------|-----|-------|-----|-------|-----|-------|----|-------|
| Neutral | 46 | 25.3% | 62 | 34.1% | 46 | 25.3% | 28 | 15.4% |
| Satisfied | 107 | 23.8% | 140 | 31.2% | 143 | 31.8% | 59 | 13.1% |
| Very Satisfied | 82 | 26.7% | 85 | 27.7% | 109 | 35.5% | 31 | 10.1% |

Question 29: On a scale from 1 to 5,

| | | | | | | | | | | | | | |
|------------------------|-------------------|-----|------|------|-----|------|------|-----|------|------|----|------|------|
| | Satisfied | | | | | | | | | | | | |
| | Total | 174 | 100% | 3.98 | 155 | 100% | 3.84 | 113 | 100% | 4.01 | 58 | 100% | 3.91 |
| Financial Aid Services | Very Dissatisfied | 19 | 6.2% | | 17 | 5.0% | | 23 | 6.7% | | 7 | 4.9% | |
| | Dissatisfied | 19 | 6.2% | | 25 | 7.4% | | 23 | 6.7% | | 9 | 6.3% | |

Report 15: Question 30: On a scale from 1 to 5, with 1 as “Strongly Disagree” and 5 as “Strongly Agree,” please provide your opinion regarding the following areas:

CROSS TABULATION BY COLLEGE (Row % for each item)

Strongly Agree

Troy University faculty were

hel7.98 69216.02 11sfuf0 307.9(7280019 0 275.



frequently
enough for
timely

38: Please provide your overall ratings of Troy University:
 CROSS TABULATION BY COLLEGE (Column % for each item)

| Graduate Student Survey Data AY 2010 - 2011 | | From which college will you be graduating? | | | | | | | | | | | |
|---|------|--|------|------|-----------------------------|------|------|-----------|------|------|-------------------------|------|------|
| | | Arts & Sciences | | | Sorrell College of Business | | | Education | | | Health & Human Services | | |
| | | N | % | Mean | N | % | Mean | N | % | Mean | N | % | Mean |
| How would you rate Troy University's preparation of you for employment? | Poor | 20 | 4.7% | | 17 | 3.8% | | 13 | 3.2% | | 11 | 5.7% | |

Report 17: Questions 39- 41: Recommendation of Troy University.
CROSSTABULATION BY COLLEGE (Row % for each item)

| | From which college will you be graduating? |
|--|--|
|--|--|

Questions 39- 41: Recommendation of Troy University.

CROSS TABULATION BY COLLEGE (Column % for each item)

| | From which college will you be graduating? |
|--|--|
| Graduate Student Survey Data AY 2010 - 2011 | Arts & |

Report 18: 2010 – 2011 Comparison of Intellectual Development and Leadership Development Items by Ethnicity
(Row % for each item)

Graduate Student Survey

Appreciation of the
Arts

| | | | | | | | | | | | | | | | |
|--------------------|-----------|---|------|-----|-------|---|-------|--------|------|-------|------|-----|-------|----|------|
| Citizenship Skills | Excellent | 6 | .9% | 308 | 46.2% | 4 | .6% | 11 | 1.6% | 19 | 2.8% | 307 | 46.0% | 12 | 1.8% |
| | Poor | 2 | 4.50 | 9 | -9 | 0 | 93.48 | 258.12 | 9 | 16.02 | % | | | | |

5) Marital status:

| | Frequency | Valid Percent |
|---------|-----------|---------------|
| Single | 543 | 37.9 |
| Married | 754 | 52.7 |

11) What degree program are you currently completing at Troy University?

2010-11 Graduate Student Survey Report

| | | |
|--|-----|-------|
| Management | 47 | 10.3 |
| Human Resource Management | 57 | 12.5 |
| Information System | 13 | 2.9 |
| International Economic Development | 2 | .4 |
| General Business | 19 | 4.2 |
| Master of Business Administration (MBA) | 153 | 33.6 |
| Executive Master of Business Administration | 8 | 1.8 |
| Master of Science in Management (MSM) | 71 | 15.6 |
| Master of Science in Human Resource Management (MSHRM) | 41 | 9.0 |
| Master of Taxation (MTax) | 3 | .7 |
| Total | 455 | 100.0 |

15) What is your major/concentration in the College of Education?

| | Frequency | Valid Percent |
|--|-----------|---------------|
|--|-----------|---------------|

2010-11 Graduate Student Survey Report

| | | |
|-----------------------------|----|------|
| Substance Abuse Counseling | 7 | 1.7 |
| Clinical Mental Counseling | 47 | 11.5 |
| Community Counseling | 56 | 13.8 |
| Student Services Counseling | 4 | 1.0 |
| Psychology | 5 | 1.2 |

24) Are/were you employed while attending Troy University?

| | Frequency | Valid Percent |
|-------|-----------|---------------|
| Yes | 1268 | 83.9 |
| No | 243 | 16.1 |
| Total | 1511 | 100.0 |

25) If you answered "Yes" to Question 24, how many hours do/did you usually work per week?

What financial aid have you received at Troy University? (Choose as many as apply) :

Grants

| | Frequency | Valid Percent |
|-------|-----------|---------------|
| No | 1473 | 96.9 |
| Yes | 47 | 3.1 |
| Total | 1520 | 100.0 |

What financial aid have you received at Troy University? (Choose as many as apply) :

Loans

| | Frequency | Valid Percent |
|-------|-----------|---------------|
| No | 604 | 39.7 |
| Yes | 916 | 60.3 |
| Total | 1520 | 100.0 |

What financial aid have you received at Troy University? (Choose as many as apply) :

Work study

| | Frequency | Valid Percent |
|-------|-----------|---------------|
| No | 1510 | 99.3 |
| Yes | 10 | .7 |
| Total | 1520 | 100.0 |

What financial aid have you received at Troy University? (Choose as many as apply) :

Tuition assistance

| | Frequency | Valid Percent |
|-------|-----------|---------------|
| No | 1328 | 87.4 |
| Yes | 192 | 12.6 |
| Total | 1520 | 100.0 |

What financial aid have you received at Troy University? (Choose as many as apply) :

Third party pay

31b) My involvement in reading as a part of my graduate school experience has enhanced my awareness of other people's political and social viewpoints.

34) How would you rate your reading level?

| | Frequency | Valid Percent |
|--|-----------|---------------|
|--|-----------|---------------|

38a) How would you rate Troy University's preparation of you for employment?

Probably not

185

Troy University 10-11 Graduate Student Survey Bar Charts

2010-11 Graduate Student Survey Report

2011 Graduate Student Satisfaction Survey

The information you provide on this survey will help Troy University improve and enhance its programs and services so that at the University can better serve the educational needs of its students. Your responses will be kept strictly confidential and only group data will be reported. We thank you in advance for your participation in this survey.

All students who are classified as graduate students were sent an email inviting them to participate in this survey. However, some students are classified as graduate students for more than one academic year. If you plan on graduating later than the Summer Semester of 2011, do not complete this survey. You will be offered another chance during the next academic year.

GENERAL INFORMATION

1) Semester of Intended Graduation:

- Spring 2011
- Summer 2011
- Other (please specify)

If you selected other, please specify

2) Gender:

- Male
- Female

3) Ethnicity:

- Nonresident alien
- Black, non-Hispanic
- American Indian/Alaska Native
- Asian/Pacific Islander
- Hispanic
- White, non-Hispanic
- Race/ethnicity unknown

4) Age:

- 18-19
- 20-21
- 22-24
- 25-29
- 30-34
- 35-39
- 40-49
- 50-64
- 65 or over

5) Marital status:

- Single
- Married

- Divorced
- Widowed
- Other

6) Are you a US citizen?

- Yes
- No

7) If you answered "No" to Question 6, which country are you from?

Country _____

8) If you answered "Yes" to Question 6, which state is your permanent home state in the United States?

- Alabama
- Alaska
- Arizona
-

- Hong Kong
- Jacksonville, Florida
- Kadena AB, Okinawa, Japan
- Kuala Lumpur, Malaysia
- Langley AFB, Virginia
- Little Creek Amphibious Base, Virginia
- Malacca, Malaysia
- Malmstrom AFB
- Misawa AB, Japan
- Mumbai, India
- New Orleans, Louisiana
- Norfolk Naval Station, Virginia
- Norfolk Regional Office, Virginia
- Oceana NAS, Virginia
- Orlando, Florida
- Pensacola, Florida
- Portsmouth
- Savannah, Georgia
- Seoul, Korea
- Sharjah, United Arab Emirates
- Shaw AFB, South Carolina
- Taipei, Taiwan
- Tampa/MacDill AFB, Florida
- Tyndall AFB, Florida
- Vidalia, Georgia
- Yongsan Garrison, Seoul, Korea
- Other

11) What degree program are you currently completing at Troy University?

- Doctoral
- Master's
- Education Specialist

12) From which college will you be graduating? PensFI graduating? PensFI graduating?

- Finance
- Marketing
- Management
- Human Resource Management
- Hospitality and Tourism Management
- Information System
- International Economic Development
- General Business
- International Business
- Small Business and Entrepreneurship
- Risk Management and Insurance
- Technology and Resource Management
- Production & Operation Management
- Master of Business Administration (MBA)
- Executive Master of Business Administration
- Master of Science in Management (MSM)
- Master of Science in Human Resource Management (MSHRM)
- Master of Taxation (MTax)
- Other (please specify)

If you selected other, please specify

15) What is your major/concentration in the College of Education?

- Early Childhood Education
- Elementary Education
- Secondary Education
- Post-Secondary Education
- Interdisciplinary Education
- Gifted Education
- Reading Specialist Education
- Collaborative Teacher K – 6
- Collaborative Teacher 6 – 12
- Adult Education
- Educational Administration
- Education Administration and Leadership
- School Counseling
- School Psychometry
- Rehabilitation Counseling
- Social Services Counseling
- Substance Abuse Counseling
- Clinical Mental Counseling
- Community Counseling
- Correction Counseling
- Student Services Counseling
- Psychology
- Other (please specify)

If you selected other, please specify

GRADUATION / EMPLOYMENT PLANS

- 22) What do you plan to do after you graduate?
- Work in an area related to your field of study
 - Work in an area outside your field of study
 - Continue working in the job that you have had
 - Continue your education
 - Undecided
- 23) If you plan to continue your education, what is your ultimate goal?
- A Master's degree
 - An Education Specialist degree
 - A professional degree
 - A doctoral degree
- 24) Are/were you employed while attending Troy University?

PERCEPTIONS OF TROY UNIVERSITY

2010-11 Graduate Student Survey Report

29) On a scale from 1 to 5, with 1 as "Very Dissatisfied" and 5 as "Very Satisfied," please rate your satisfaction with the following offices and services at Troy University: (Select "Not Applicable" if the item does not apply to you.)

| | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Not Applicable |
|--------------------------|-------------------|--------------|---------|-----------|----------------|----------------|
| Admissions Office | • | • | • | • | • | • |
| Registrar/Records Office | • | • | • | • | • | • |

READING HABITS

31) Please indicate your level of involvement in reading.

| | Not at all | In a very limited way | Somewhat | In a noticeable way | Greatly |
|--|------------|-----------------------|----------|---------------------|---------|
| My involvement in reading as part of my graduate school experience has enhanced my ability to understand connections between the various materials I read. | • | • | • | • | • |

- %oPuzzles/Games/Humor magazines
- %oReligious literature/books
- %oSchool papers or other newsletters
- %oSelf-help literature
- %oSports magazines
- %oNone of the above

36) Not including school assignments, how much do you read?

- Outside of school assignments, I don't read at all
- Under one book per month
- One book per month
- 2-3 books per month
- 3-5 books per month
- 5-10 books per month
- 10-20 books per month
- More than 20 books per month

37) About how often do you discuss books with others?

- Daily
- Weekly
- Monthly
- A few times per year
- Once per year
- Never

OVERLL PERCEPTIONS

38) Please provide your overa ll ratings of Troy University:

| | Excellent | Good | Average | Fair | Poor |
|---|-----------|------|---------|------|----------|
| How would you rate Troy University's preparation of you for employment? | | | | | • GoPoor |

41) Would you recommend your academic program to other students?

- Definitely yes
- Probably yes
- Probably not
- Definitely not

42) Would you recommend Troy University to someone planning to go to college?

- Definitely yes
- Probably yes
- Probably not
- Definitely not

43) Additional comments:
